

July 20, 2021

The Honorable Jared Polis
Governor of Colorado
200 E. Colfax Avenue
Room 136
Denver, CO 80203

The Honorable Faith Winter
Colorado Senate
200 E. Colfax Avenue
Denver, CO 80203

The Honorable Matt Gray
Colorado House of Representatives
200 E. Colfax Avenue
Denver, CO 80203

Ms. Angie Rivera-Malpiede
Chair
RTD Board of Directors
1660 Blake Street
Denver, CO 80202

VIA ELECTRONIC MAIL

Dear Governor Polis, Senator Winter, Representative Gray, and Chair Rivera-Malpiede,
We are pleased to submit to you the RTD Accountability Committee Final Report. The Committee unanimously adopted the report on July 12, 2021, concluding its work in approximately 11 months.

The RTD Accountability Committee was created by you to provide feedback and a set of recommendations for improvement to the operations of and statutes related to RTD, to the board and staff of the RTD, the Governor, the General Assembly, and the public. We have endeavored to do just that and believe that the Committee's final report and recommendations can result in tangible and meaningful change at RTD resulting in improved service, financial stability, partnership, and transparency.

The report includes recommendations in nine areas:

- Spend COVID-19 Relief Funds to Rebuild Ridership and Improve Operations
- Improve Operator Retention
- Develop Subregional Service Councils
- Explore Board Structure
- Explore FasTracks Operations

- Improve Reporting Metrics and Transparency
- Improve Fixed Route and Paratransit Service Provision
- Leverage Partnerships for Resources and Services
- Simplify Fares and Pass Programs

We sought feedback and input from the public and stakeholders throughout the entire process. The Committee also conducted an online survey to gather input and held a public hearing before finalizing its recommendations. We received over 400 responses to the survey and good participation in the public hearing. A significant majority of all respondents support the proposed recommendations.

This letter constitutes official issuance of the Final Report. Within 45 days the RTD Board of Directors is required to either adopt the recommendations contained in this report or issue a report stating its reasons for not adopting specific recommendations. Following the RTD Board of Directors formal response to these recommendations, the Committee requests to meet with you to discuss RTD's response and its plans to implement the recommendations. DRCOG staff are available to assist in planning the meeting and any other tasks related to this effort.

On behalf of the entire RTD Accountability Committee, we thank you for the opportunity to participate in this important initiative.

Should you have questions, comments or desire additional information, you may contact us at ejones@swenergy.org and cmurillo@auroragov.org.

Thank you,

Elise Jones, Co-Chair
Crystal Murillo, Co-Chair

cc: Doug Rex, DRCOG
Debra Johnson, RTD